A BETTER SITE FOR BETTER HEALTH

User Guide







myCigna.com: KEY FEATURES

MyCigna.com is easy-to-use and provides useful tools and information to help you manage your health.



- Simple navigation
- Built-in search engine
- Mobile access
- Spanish language functionality

Hablamos español

- Tools to find and compare doctors and hospitals
- Cigna Care Designation¹
- Cost comparison estimates based on Cigna historical data
- Interactive medical library with info on hundreds of health topics
- Access to your pharmacy benefits²
- Drug price quote tool²
- Online prescription refills²

- 1. Indicates doctors in 22 different medical specialties, who we've assessed for certain quality and cost measures.
- 2. If your plan offers Cigna pharmacy benefits. Features may vary by plan.



ONE-AND-DONE REGISTRATION

- You will need to register the first time you use the site.
- Login ensures you're accessing the right provider directory – don't forget to bookmark it.
- If you've already registered for myCignaforHealth.com, you will still need to register for myCigna.com. If you already have a myCigna.com login, you do not need to re-register.

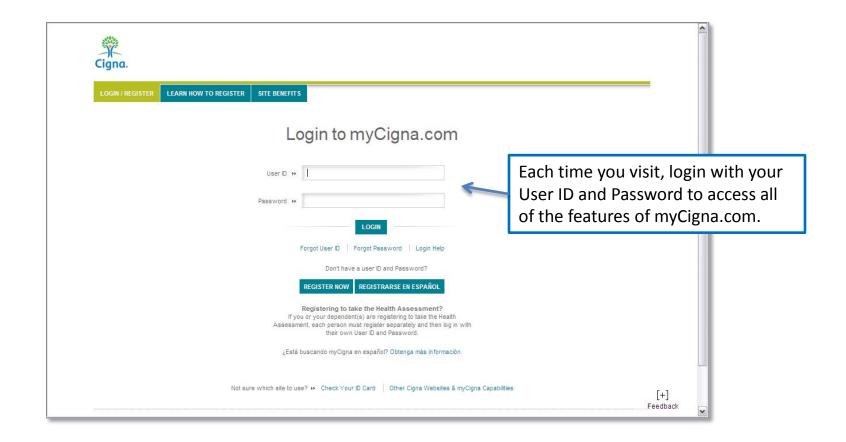




REGISTRATION – It's Easy

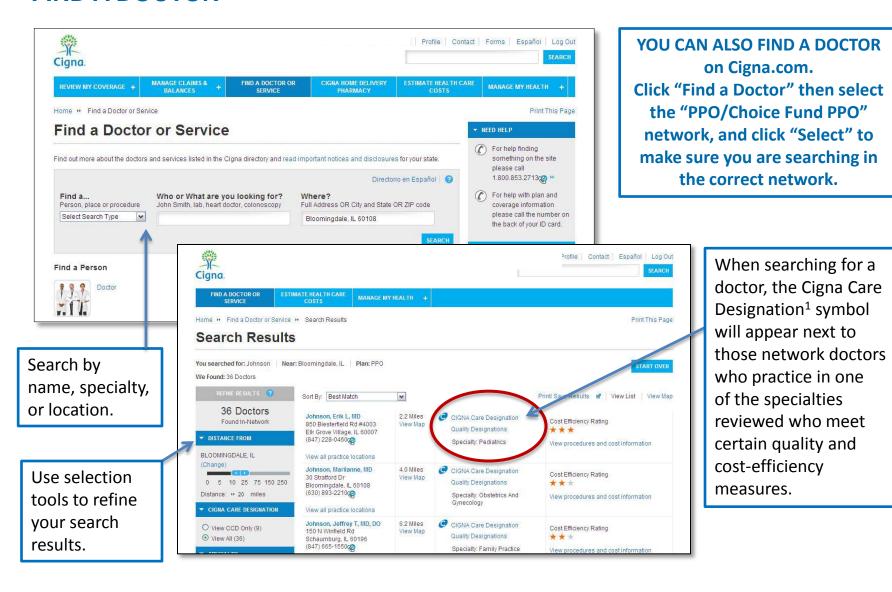


LOGIN EACH TIME YOU VISIT





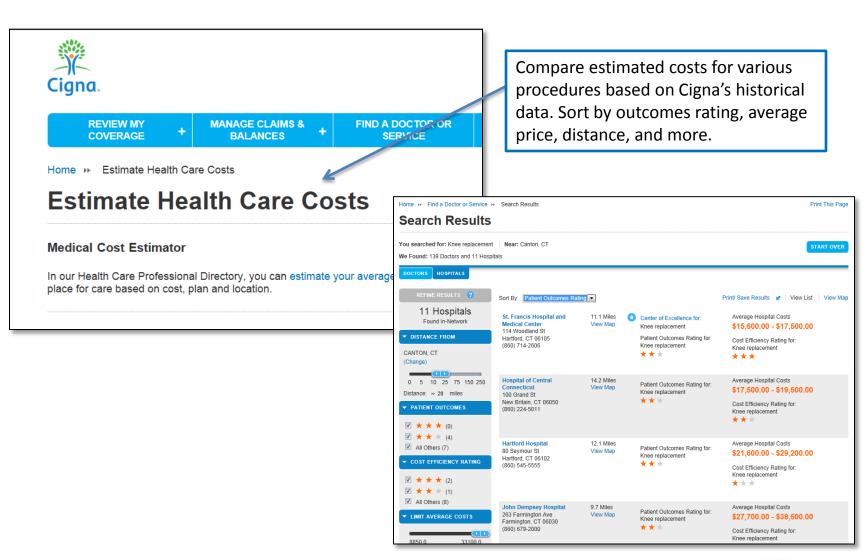
FIND A DOCTOR



1. Indicates doctors in 22 different medical specialties, who we've assessed for certain quality and cost measures.

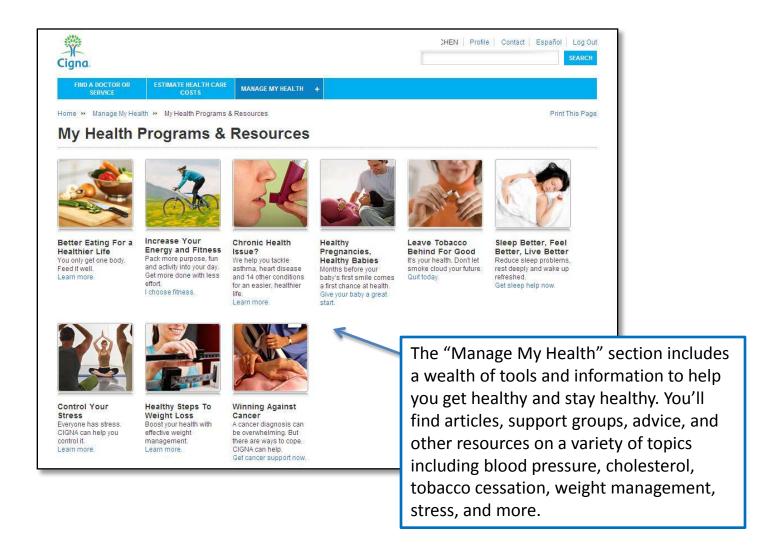


MEDICAL COST ESTIMATOR



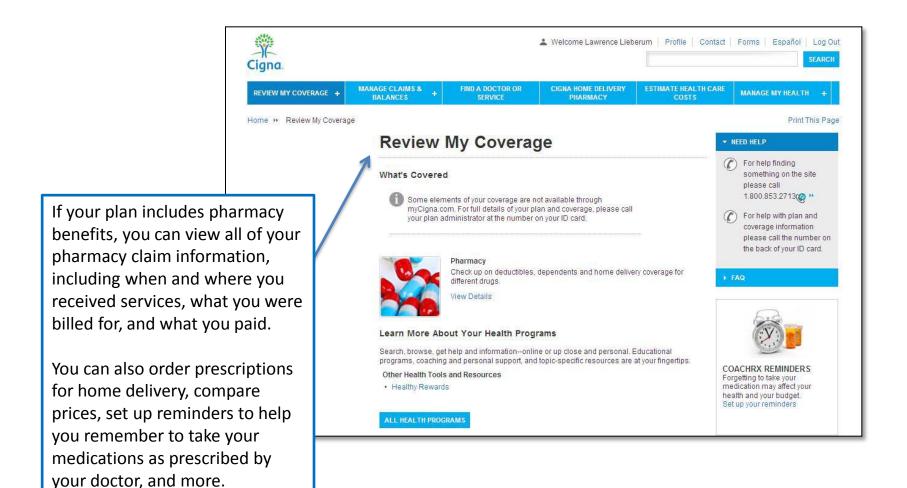


MANAGE YOUR HEALTH





VIEW YOUR COVERAGE¹





If your plan offers Cigna pharmacy benefits, pharmacy coverage will appear. Features may vary by plan. If you have
had prior coverage through Cigna in the past 24 months, you will have access to prior benefit information. If you have
specific coverage or benefit questions, please call your TPA.

IMPORTANT INFORMATION



- If you are a new Cigna customer, you must wait until on or after the effective date of your plan to register. You may not register in advance.
- To access current Medical Claim Information, you will need to go to your Plan
 Administrator's website (or follow the instructions on your ID card). If you have had
 coverage through Cigna in the past 24 months, some prior claim information may
 appear, however, current Medical Claim Information is not available on myCigna.com.
- If you have had any prior coverage through Cigna in the past 24 months, you will have access to prior benefit information on myCigna.com.
- If your plan includes pharmacy benefits, Pharmacy Claim Information is available on myCigna.com, including claim and benefit information and history, and access to Cigna Home Delivery Pharmacy.
- If you have technical issues with registering, please contact 800-853-2713.



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