# Allegiance Advantage Mobile App Instructions

# Allegiance M by Cigna Healthcare

## Setting Up Your Mobile Device

#### **Option 1**

- I. Log in to your web portal.
- 2. You will be prompted on your first log in to view your mobile username and set up a mobile password. If you skip the message, you can access your mobile login by logging into the portal, clicking your name in the top right corner of the screen to view your login information, and setting up your mobile password and mobile security question.
- **3.** Set a password and hit submit, then create your three (3) security questions.
- 4. Download the app.
- 5. Enter your username and password.
- 6. To access your account going forward, create your 4 digit PIN or enable your phone, under settings, to allow to access your account through other methods (fingerprint or facial recognition).

#### **Option 2**

- **I.** Using your mobile device, go to your app store.
- 2. Search for Allegiance FSA HSA HRA.
- Download the app.
- To receive your username and password, call Allegiance customer service at I-877-424-3570.
- 5. Open the app.
- 6. Enter your username and password.
- 7. You will be asked to create a new password.
- 8. To access your account going forward, create your 4-digit PIN or enable your phone, under settings, to allow to access your account through other methods (fingerprint or facial recognition).

## Managing Reimbursement Expenses On-the-Go

Want a simple, easy way to check your reimbursement account balances and submit your eligible documentation from anywhere? The Allegiance Advantage Mobile App lets you securely access your reimbursement benefit accounts with a touch of a finger. Designed so you can quickly find what you need most, our Mobile App provides easy, on-the-go access to all your health accounts.

View balance information for all your account(s) right away.

Use the "I Want To" section to quickly take any number of actions from making payments to viewing HSA investments to scanning items for eligibility and more.

## Stay Up-to-Speed

With the Allegiance Advantage Mobile App, you can get to the reimbursement account information you need—fast. Wondering whether you have enough money to pay a bill or make a purchase? Allegiance Advantage puts the answers at your fingertips:

- Enjoy real-time access including an intuitive app design and navigation.
- Log in to your account(s) with ease using your fingerprint.
- View charts summarizing account information.

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- Quickly check available balances and account details for medical and dependent care FSA, HSA, HRA, and transportation plans.
- View in-app messages and text alerts that provide instant notifications about your account(s).
- Link to an external web page to obtain helpful information such as a list of eligible expenses.
- Retrieve a lost username or password.
- Use your device of choice including Apple<sup>®</sup> and Android<sup>™</sup> - powered smartphones.

## Tap to Take Action

Our easy-to-use app helps you quickly find what you need to make a payment, capture a picture of your eligible document or take any number of actions – whether you're on the couch, or waiting in line. With the Allegiance Advantage Mobile App, you can get it done fast and enjoy the rest of your day.

- Submit claims for medical and dependent care FSA, HRA, transportation and premium reimbursement plans.
- Snap a photo of a your eligible documentation and save in the receipt organizer for later and submit with a new or existing claim, or store in your camera roll for claim filing.
- Make an HSA distribution or contribution and view current account and investment balances.

## Managing Your Money, Your Way

#### **Check Balances**

Wondering whether you can pay for an elective procedure or a mounting bill? Do a quick account check to see your current balance. No need to wait for an answer – it's right at your fingertips.

#### **Make Payments**

Record a health expense and capture your eligible documentation the moment the transaction happens. Easily add payees and pay bills from your HSA. And, if you pay out-of-pocket, file a claim with your eligible documentation or request a distribution from your HSA right from your phone.

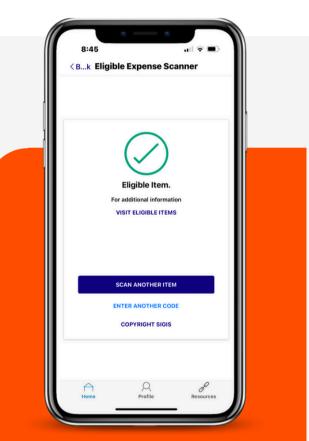
#### Scan for Eligible Expenses

How can you easily determine which products can be paid for using your account funds? With the Allegiance Advantage Mobile App, you can simply scan a product bar code to help determine eligibility as a qualified medical expense. That's peace of mind with a touch of a button.

## Start managing your account in seconds - download the Allegiance mobile app today!

Download the Allegiance FSA HSA HRA app for your device from the Apple App Store or Google Play.

- Use the Eligible Expense Scanner to scan items to determine if they're qualified medical expenses before you get to the checkout lane.
- Enter and view expense information and documentation.
- Report a debit card as lost or stolen.



With a quick barcode scan, you'll know in an instant whether an item qualifies as an eligible expense.

