Northwest ISD Employee Assistance Program (EAP)

Your EAP Benefits Include

1 to 6 Counseling Sessions

Short term counseling sessions, per problem, per year, which includes assessment, referral and crisis services.

LawAccess

Provides legal and financial services with a Lawyer or Financial Professional specializing in your area of concern, at no cost to you. Available on-line or by telephone.

HelpNet

Your customized AWP EAP website providing skill builders, on-line assessments, information and referrals.

WorkLife

Resources and referrals for everyday needs available by telephone.

SafeRide

Reimbursement for emergency cab fare for eligible employees and dependents that opt to use a cab service instead of driving while impaired.



We're here for you as life happens!

Visit your customized EAP website www.AllianceWP.com

To create an online account:
Go to www.AllianceWP.com
Click "Member" tab
Log in using:

Username: NWISDmember@alliancewp.com Password: AWP4me (case sensitive)

You will be prompted to create your own unique username and password

Dependents and partners residing in the employee's household are fully covered. The EAP is available at **no cost** to the employee or family member and is **completely confidential**.

All Benefits can be accessed by calling 1-800-343-3822

Alliance Work Partners (AWP) is your Employee Assistance Program (EAP) offering you and your family valuable, **confidential** services at **no cost to you**. Designed to help you manage daily responsibilities, life events, work stresses or issues affecting your quality of life, AWP is available to take your call 24 hours a day, 7 days a week.



Alliance Work Partners Eligibility Criteria

Full Benefits:

- Employee, Retiree, Married/Divorced Spouse, Significant Other, Partner.
- All covered employees may bring anyone with them to their authorized/covered sessions regardless of relationship to employee.
- Any household member, regardless of age or relationship, residing in employee's home, including significant other and their children.
- Children and grandchildren, **age 26 or under** residing in the US or Puerto Rico. This includes children and grandchildren of significant other or partner.
- Any person meeting benefit eligibility prior to lay-off or termination of an employee will continue to be eligible for benefits up to 6 months from the date of employee's lay-off or termination. Benefits are extended for 6 months from date of employee's call within this timeframe.

Assessment & Referral:

- Children and grandchildren **age 27 and over** of employee, married/divorced spouse, significant other or partner living outside employee's home.
- Employee instructed by law to receive court-ordered counseling
- All crisis cases (suicidal/homicidal, domestic violence, chemical dependence, substance abuse, child/elderly abuse) not otherwise covered.
- Any person meeting benefit eligibility prior to lay-off or termination of an employee will continue to be eligible for assessment and referral after 6 months and up to 1 year from the date of employee's lay-off or termination. Benefits are extended 1 year from date of employee's call within this timeframe.

Information & Referral:

• Anyone contacting Alliance Work Partners regardless of contract status.

*Children under the age of 18 must have a written, signed release by their guardian who has custody (whether living in the home or not) to attend counseling on their own. This release is given to their affiliate. Divorced parents who bring their children in for counseling must bring a copy of their divorce decree or have signed permission from the other parent before bringing a child into counseling. Grandparents who bring their grandchildren into counseling must have proof of guardianship or written permission from the child's parents.